



# ACAL

## ATM PARTS

Summer 2004

### 30,000 sq ft European Distribution Centre opens 17th May 2004.

ATM Parts Co Ltd, a division of Acal's IT Parts Services group, announces the opening of its dedicated 30,000 sq ft European Distribution Centre in Camberley, England.

At an investment of £400K the European Distribution Centre is designed to optimise efficiency of operation and increase levels of customer service, the new facility pulls together all elements of the current ATM infrastructure under one roof such as:

**Customer Service**  
**Warehouse/ Logistics**  
**Engineering**  
**Sales**  
**Machine Storage**

Commenting on the consolidation of premises, Shaun Froome, Managing Director of ATM Parts Co summarised "with the continuing demands for lower costs and improved levels of customer service this is an investment in the future that allows ATM Parts Co to not only meet, but exceed our customer expectations."

The new operation will facilitate

**£3 Million worth of fast moving stock**  
**250 Machines**  
**Dedicated Buffer Stock**  
**Managed Inventory Services**  
**Engineering Centre of Excellence**  
**European Hub for Logistics Services**  
**European Repair Centre**

### Problem Sourcing Parts?

If you are having difficulties sourcing certain parts for card readers, printers, dispensers, presenters etc please use our knowledge base to help find a solution by completing and returning your requirement on the reverse of this newsletter.

### Emergency Repair Service

With the opening of their new 6,000 sq ft Engineering facility ATM Parts Co will be able to service the demands from customers for

- **Emergency Repairs – Engineering Centre of Excellence**
- **4th Party Depot Repairs – European Repair Centre**
- **Serial No Tracking**
- **Advanced Exchange**
- **As New Standards**
- **Refurbishment – Module & Machine**
- **Decommissioning & Machine Strip Down**
- **Training**
- **Consultancy**

Across the majority of NCR, Diebold and Wincor machines.

Kate Scott, Engineering Manager at ATM Parts Co summarised "This is an exciting time for both us and our customers. We will be offering full engineering services to meet our customers requirements, from repair to complete refurbishment and training on NCR, Wincor and Diebold ATMs. Due to customer demand we are also able to offer a decommissioning and strip down service to customer specification."

### Stop Press

- ATM Parts signs Diebold parts distribution contract
- New LCD range for NCR 5684/5 and 5884/5 upgrades launched.
- Excess Stock – send your excess stock list to ATM Parts
- ATM Parts enhances credit card reader parts availability.

**For more information ring +44 (0)1276 607200**

# Requirements Form

**Your Details**

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Country: \_\_\_\_\_

Tel: \_\_\_\_\_

Email: \_\_\_\_\_

**Business**

TPM

Repairer

Bank

Broker

Manufacturer

Other

**Manufacturer** *Model No.*

NCR

Diebold

Wincor

Triton

IBM

Olivetti

Fujitsu

De La Rue

Other

**Parts**

*Part No.*

**Modules**

*Part No.*

**Engineering Services**

**Value Added Services**

Parts Original \_\_\_\_\_

Parts Equivalent \_\_\_\_\_

Parts Sourcing \_\_\_\_\_

Please Provide Details \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Modules New \_\_\_\_\_

Modules Refurbished \_\_\_\_\_

Modules Unrefurbished \_\_\_\_\_

Monitors \_\_\_\_\_

2nd User Machines \_\_\_\_\_

Module Repair

Machine Tear Down

Machine Repair

Machine Upgrade

Machine Refurbish

Machine Unrefurbished

Emergency Repair

Vendor Managed Inventory

Training

Consultancy

Specific problems that you would like us to find a solution to \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Please contact me regarding my requirements  Please remove me from your mailing list